Prophea.X

Onboarding

Prep-Guide 2025

Prophea.X®

Getting ready for your Prophea.X Onboarding

Welcome!

This guide is designed to ensure you're fully prepared ahead of your onboarding session, allowing us to make the most of our time together. Please follow the steps below to get started with Prophea.X

What to Prepare

1.   Computer Requirements
        Ensure you have access to a Windows 11 Professional machine that meets the system requirements listed below.

2.   Administrator Access
        You'll need admin rights to install and manage software.

3.   Internet Connection
        A stable internet connection is required to activate the license, download installation files, and join the onboarding session.

4.   Download and Install Software
        Use the license portal link provided in your license email. If you haven't received this email, please let us know at least 2 business days before your meeting.

5.   Activate Your License
        Once the software is installed, activate your license online using the same portal.

Minimum System Requirements

Make sure your computer meets the following specifactions:

•   Operating System: Windows 11 Professional
•   Processor: Intel® Core™ i7 or higher (6+ cores recommended)
•   RAM: 16 GB minimum (32 GB recommended)
•   Storage: 5 GB free for software + at least 1 TB for data
•   Display: 1920×1080 resolution or higher
•   Graphics Card: Nvidia RTX 2000 (ADA) or higher with OpenCL support

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Download, Install & Activate

1. Access the License Portal
   - Find the EMS – Entitlement Certificate email
   - Click the link to open the Entitlement Management System (EMS)
   - Log in using the Entitlement ID (EID) provided in the email

2. Install the Software
   - Go to the Downloads menu on the left
   - Download the setup files for:
     Prophea.X Connection Starter
     Prophea.X Data Engine
     Prophea.X Analyzer (Optional)

   - Install the applications in any order
   - Restart your computer when prompted
   - Manuals can be found under the Associated Downloads tab

3. Activate Your License

   - After installation, return to the EMS portal
   - Go to the Entitlements menu on the left
   - Select Activate Online to install the licenses directly on your PC

- Please make sure to install your license-code and all three software modules on the same computer, that you will use for sensor connection, recording and data analysis.
- In case you intend to use Prophea Data Engine and Analyzer on different computers, please contact Support.
- In case you intend to connect sensors to Prophea in a Wireless or Ethernet network, please assure you have admin rights to this network (Credentials, PW required) .
- Assure all devices intended to be used in a Prophea Workflow are connected to the same Wireless or Ethernet Network.

You will receive your Entitlement Certificate from PropheaLicense@ergoneers.com
Please check your Inbox and Spam folder.

The license is bound to a specific computer. Transferring it to another device requires support and must be coordinated with the Ergoneers support team. In case any questions emerge, please don´t hesitate to contact us prior to your initial onboard meeting via support@ergoneers.com.

Connect with us for your individual consultation!

www.Ergoneers.com

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